

CIO REPORT Observability and security convergence

Enabling faster, more secure innovation in the cloud

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INTRODUCTION

Growing demand for faster, more secure software delivery

Organizations are facing increasing pressure from their customers and competitors to deliver faster, more secure innovation as the world relies more heavily on digital services. However, it has become a constant struggle for <u>DevOps</u> teams to keep up with this demand while maintaining the reliability and security of their software. The faster pace of innovation and growing complexity of modern digital services and the clouds that power them create greater opportunities for software defects and vulnerabilities to enter production.

Organizations now experience a greater sense of urgency to automate software delivery pipelines and enable greater collaboration between their DevOps and security teams. These capabilities are key to easing pressure on teams and ensuring they embrace shared goals to improve the success of transformation initiatives. This report draws on the findings of a global survey commissioned by Dynatrace to examine the challenges organizations experience as they work toward these goals. Additionally, it highlights how organizations can overcome these challenges with a new, more unified, and intelligent approach to observability and security.



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CHAPTER 1

Digital transformation knows no bounds

Digital transformation has become ubiquitous as organizations respond to the growing demand for faster, better, more secure software innovation. The code powering this transformation underpins the digital services that define how users bank, shop, receive government services and communicate.

Organizations in every industry — from retailers and financial service providers to manufacturers and energy companies — are also transforming. Their goal is to drive efficiencies and deliver process innovations that keep them ahead of their competitors and help them to navigate the headwinds of macroeconomic uncertainty.





of organizations say digital transformation has accelerated in the past 12 months.

26% of organizations expect digital transformation will continue to speed up.



The accelerating pace of software innovation

Frequency with which organizations deploy software updates into production:

78% deployupdates every12 hours or less

54% deployupdates every2 hours or less



20% deploy updates every minute or less

CHAPTER 2

Emphasis on fast software delivery creates tradeoffs between quality and security

As teams work to drive faster transformation, it's becoming more difficult to balance innovation with service reliability and security. The growing frequency of software updates, coupled with the increasing complexity of today's cloud-native architectures, makes it easier for defects and vulnerabilities to go undetected and enter production.

55%

of organizations admit they're **forced to make** tradeoffs among quality, security, and user experience to meet the need for rapid transformation.

41%

of CIOs say they must sacrifice code quality and user experience

due to increasing pressure to meet the demand for faster innovation — an increase from 22% last year.

because they are under so much pressure to meet the demand for faster innovation.



With multiple code deployments per day, there's simply not enough time for teams to test code as rigorously as they once did with monthly or even quarterly release cycles. This is creating a move toward practices such as DevSecOps, to empower DevOps and security teams to secure their code at the speed and scale demanded by rapid innovation — but these approaches are still in their infancy.

34%

of CIOs say they must

sacrifice code security

28%

of CISOs are confident that applications have been fully tested for vulnerabilities before going live in production.

Source: Dynatrace 2022 CISO Report

34% of organizations **have** a mature DevSecOps

culture.

Source: Dynatrace 2022 CISO Report

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CHAPTER 3

Automation is key to software delivery

With increasing business demands and limited resources at their disposal, DevOps teams need to find more effective ways to innovate faster without sacrificing software quality and security. Manual approaches simply aren't scalable and generate human error. Teams can't afford to waste time chasing problems and troubleshooting issues. Rather, they need to focus on bringing highquality, secure innovation to users as quickly and effectively as possible, through practices such as DevSecOps.

These needs are driving increased investment in automation of the entire software delivery pipeline to reduce wasted effort and free teams to focus on tasks that create real business value.

To enable this, DevOps and security teams need to create a feedback loop from runtime environments so the artificial intelligence (AI) solutions they adopt can use this context to calculate risk and impact. However, for organizations to accept these more automated approaches, these teams also need to be able to trust that the AI is reaching the right conclusions and making the best decisions.



31%

of DevOps teams' time is spent on manual tasks such as detecting code quality issues and vulnerabilities, affecting time spent on innovation.

\$9.1 million

is the average annual organizational spend on automation across development, security, and operations.

35%

is the average increase organizations expect in their annual investment in DevSecOps automation by 2024.

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Organizations are increasing investment in automation

Average annual organizational spend on automation of development, security, and operations processes (\$)



Organization size (employees)

2022



10MM	15MM	201	MM	25MM	
	\$17.5MM				
			\$24.15MN	/ +38%	
2024 (avpacted)					

2024 (expected)

CHAPTER 3: AUTOMATION IS KEY TO SOFTWARE DELIVERY

70% of CIOs say they need to improve their trust in the accuracy of Al's decisions before they can automate more of the CI/CD pipeline and drive application self-healing.

Top areas of investment in automation to boost **software quality** include the following:







Continuously testing software quality in production (e.g., shift-right)

Automating release validation to stop defects from entering production

Top areas of investment in automation to boost **software security** include the following:





Just 25% of CIOs say **Al-driven** prioritization of application vulnerabilities is a priority area for investment in automation — compared to 63%* of **CISOs indicating a need** for greater alignment between the two.

*Dynatrace 2022 CISO Report

CHAPTER 4

Collaboration drives successful transformation

Digital transformation is a team effort. As a result, IT leaders increasingly want to adopt a DevSecOps culture, to bring DevOps and security teams together to accelerate innovation. However, these teams are often skeptical about the benefits of new approaches, preferring to remain entrenched in their traditional, often siloed, ways of working.

As they often rely on different data streams to get their jobs done, this generates siloed tool sets, creating multiple versions of the truth. This hinders their ability to collaborate to resolve problems or understand the wider impact of individual contributions to transformation projects. Teams become contentious and often dysfunctional, resorting to finger-pointing and requiring "war room" team meetings to solve problems when they arise, which results in lost time and delayed innovation. 94%

27%



of CIOs say **extending a DevSecOps culture to more teams and applications is key** to accelerating digital transformation and driving faster, more secure software releases.

of CIOs say their teams **fully adhere to a DevSecOps culture.**





ClOs list the following as the biggest barriers to DevSecOps:







The siloed culture between DevOps and security teams leads to a resistance to collaboration



CHAPTER 5

Observability and security are converging

Organizations recognize they need a new approach to software delivery to keep up with the demand for faster, better, and more secure digital experiences. They can't afford to make tradeoffs among innovation, security, and reliability.

To succeed, organizations need to facilitate closer collaboration between DevOps and security teams and increase their confidence in their ability to innovate quickly without sacrificing security. Therefore, these teams need solutions that deliver precise and trustworthy answers in real time. This can best be achieved by converging observability and security on a single, Al-powered platform that breaks down silos between teams and brings together all the data they need to accelerate innovation, deliver frictionless user experiences, and maintain secure applications.



of ClOs say **the convergence of observability and security practices will be critical** to building a DevSecOps culture.





of IT leaders say **increasing the use of AlOps within DevOps and security projects will be key** to scaling up DevSecOps.



The most important factors to delivering software that works perfectly



Ability to **capture all metrics**, **logs**, **and traces** for on-demand querying and analytics Ability to **access real-time insights from observability data,** so it is more actionable in the quality evaluation and delivery process





Eliminate the need for teams to manually analyze or query observability data for answers,

so they can focus on innovation

Ability to **conduct real-time analytics on all observability data** in full context, so teams can automate CI/CD pipelines

The Dynatrace difference

The world needs software to work perfectly. So, Dynatrace[®] combines observability, AlOps, and application security in one unified platform to give teams the precise answers and intelligent automation they need to deliver exceptional digital experiences at scale. Our comprehensive approach to observability — which we call Cloud done right — empowers organizations across the globe to simplify cloud complexity, speed innovation, and do more with less in the modern cloud.



Methodology

This report is based on a global survey of 1,303 CIOs and senior IT practitioners involved in DevOps management in large enterprises with more than 1,000 employees, conducted by Coleman Parkes and commissioned by Dynatrace.

The sample included 200 respondents in the U.S., 100 in Latin America, 603 in Europe, 150 in the Middle East, and 250 in Asia Pacific. For a detailed breakdown of findings by region, refer to the global data summary appendix.





Sample includes 200 respondents from the U.S. and 50 respondents from each of Brazil and Mexico.

Organizations say digital transformation has accelerated in the past 12 mont

Organizations say digital transformation will continue to speed up

Organizations say digital transformation is stabilizing, or happening at the s



Chapter 1: Digital transformation knows no bounds

	U.S.	Brazil	Mexico
hs	89%	100%	92%
	26%	22%	78%
ame pace as last year	74%	78%	82%

Average speed at which organizations deploy software updates

Every minute or less

Every two hours or less

Every 12 hours or less



Chapter 1: Digital transformation knows no bounds

U.S.	Brazil	Mexico
30%	2%	2%
64%	12%	20%
89%	84%	90%

Chapter 2: Emphasis on fast software delivery creates tradeoffs with quality and security

Organizations admit they're forced to make tradeoffs among quality, security the need for rapid transformation

CIOs say they must sacrifice code quality and user experience due to increasi for faster innovation

Increase from last year

CIOs say they must sacrifice code security because they are under so much performed for faster innovation

CISOs are confident that applications have been fully tested for vulnerabilitie

Organizations say they have a mature DevSecOps culture



	U.S.	Brazil	Mexico
y, and user experience to meet	64%	44%	58%
ing pressure to meet the demand	42%	20%	28%
	26%	-6%	-2%
pressure to meet the demand	28%	4%	24%
es before going live in production	28%	16%	14%
	32%	54%	28%

DevOps teams' time is spent on manual tasks such as detecting code quality iss affecting time spent on innovation

Increase from last year

Average annual organizational spend on automation across development, secur

The average increase organizations expect in their annual investment in DevSec

CIOs say AI-driven prioritization of application vulnerabilities is a priority area

CISOs say AI-driven prioritization of application vulnerabilities is a priority area

CIOs say they need to improve their trust in the accuracy of AI's decisions befor of the CI/CD pipeline and drive application self-healing.



Chapter 3: Automation is key to software delivery

	U.S.	Brazil	Mexico
sues and vulnerabilities,	29%	31%	31%
	2%	1%	1%
ity, and operations	\$18.2 million	\$2.7 million	\$2 million
COps automation by 2024	34%	33%	31%
for investment in automation	31%	30%	22%
for investment in automation	68%	82%	80%
re they can automate more	76%	88%	92%%

Top areas of investment in automation to boost so	oftware quality:
---	------------------

	U.S.	Brazil	Mexico	U.S.	Brazil	Mexico
Continuously testing software quality in production	51%	74%	72%	Continuously testing software security in production (shift-right) 60%	72%	78%
Automating release validation to stop defects entering production	36%	44%	50%	Automatic detection and blocking of zero-day and unknown vulnerabilities 33%	38%	48%
				Continuously testing software security earlier in the development cycle (shift- left)	22%	14%



Chapter 3: Automation is key to software delivery

Top areas of investment in automation to boost software security:

CIOs say extending a DevSecOps culture to more teams and applications is key driving faster, more secure software releases.

CIOs say their teams fully adhere to a DevSecOps culture.



Chapter 4: Collaboration drives successful transformation

	U.S.	Brazil	Mexico
to accelerating digital transformation and	92%	98%	100%
	33%	24%	20%

The biggest barriers for CIOs embracing DevSecOps

Security teams don't trust developers and won't embrace DevSecOps

Developers perceive security teams as a blocker to innovation

The siloed culture between DevOps and security teams leads to a resistance



Chapter 4: Collaboration drives successful transformation

	U.S.	Brazil	Mexico
	54%	48%	58%
	62%	78%	66%
to collaboration	32%	14%	10%

The most important factors in organizations' ability to deliver software that works perfectly

Ability to capture all metrics, logs, and traces for on-demand querying and ar

Ability to access real-time insights from observability data, so it is more action and delivery process

Eliminate the need for teams to manually analyze or query observability dat on innovation

Ability to conduct real-time analytics on all observability data in full context



Chapter 5: Observability and security are converging

	U.S.	Brazil	Mexico
nalytics	70%	62%	54%
onable in the quality evaluation	42%	54%	42%
a for answers, so they can focus	39%	32%	52%
t, so teams can automate CI/CD pipelines	32%	38%	46%

CIOs say the convergence of observability and security practices will be critical

CIOs say increasing the use of AIOps within DevOps and security projects will be



Chapter 5: Observability and security are converging

	U.S.	Brazil	Mexico	
to building a DevSecOps culture	89%	82%	86%	
e key to scaling up DevSecOps	93%	98%	80%	

Sample includes 100 respondents from each of the U.K., France, Germany, Spain, and Italy, 28 respondents from Denmark and 25 from each of Sweden, Finland, and Norway.

Organizations say digital transformation has accelerated in the past 12 months

Organizations say digital transformation will continue to speed up

Organizations say digital transformation is stabilizing, or happening at the same pace as last year



Chapter 1: Digital transformation knows no bounds

U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
93%	100%	97%	99%	98%	96%	89%	96%	92%
31%	34%	35%	22%	23%	28%	39%	24%	20%
69%	66%	64%	78%	77%	72%	61%	76%	80%

Average speed at which organizations deploy software updates

	U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
Every minute or less	21%	28%	23%	30%	25%	4%	40%	4%	32%
Every two hours or less	62%	47%	45%	44%	43%	16%	48%	12%	48%
Every 12 hours or less	82%	66%	66%	73%	56%	28%	48%	24%	60%



Chapter 1: Digital transformation knows no bounds

Organizations admit they're forced to make tradeoffs among quality, security, and user experience to meet the need for rapid transformation

CIOs say they must sacrifice code quality and user experience due to increasing pressure to meet the demand for faster innovation

Increase from last year

CIOs say they must sacrifice code security because they are under so much pressure to meet the demand for faster innovation

CISOs are confident that applications have been fully tested for vulnerabilities before going live in production

Organizations say they have a mature DevSecOps culture



Chapter 2: Emphasis on fast software delivery creates tradeoffs with quality and security

U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
50%	38%	43%	51%	48%	48%	64%	28%	52%
27%	37%	34%	31%	39%	36%	64%	12%	40%
1%	15%	19%	1%	14%	20%	44%	-8%	24%
37%	25%	26%	38%	25%	24%	21%	24%	40%
36%	4%	22%	31%	40%	21%	-	41%	9%
35%	32%	31%	41%	45%	36%	_	24%	42%

	U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
DevOps teams' time is spent on manual tasks such as detecting code quality issues and vulnerabilities, affecting time spent on innovation	30%	29%	31%	27%	29%	32%	32%	29%	32%
Increase from last year	0%	-4%	0%	0%	0%	5%	9%	-2%	-1%
Average annual organizational spend on automation across development, security, and operations	\$8.4 million	\$6.9 million	\$6 million	\$4 million	\$3.5 million	\$8.9 million	\$6.2 million	\$2.2 million	\$14.3 million
The average increase organizations expect in their annual investment in DevSecOps automation by 2024	36%	31%	30%	35%	34%	18%	33%	19%	29%
CIOs say AI-driven prioritization of application vulnerabilities is a priority area for investment in automation	27%	16%	17%	15%	11%	28%	29%	40%	20%
CISOs say AI-driven prioritization of application vulnerabilities is a priority area for investment in automation	42%	81%	64%	49%	52%	76%	-	74%	58%
CIOs say they need to improve their trust in the accuracy of AI's decisions before they can automate more of the CI/CD pipeline and drive application self-healing.	70%	45%	55%	64%	41%	32%	46%	32%	28%



Chapter 3: Automation is key to software delivery

Top areas of investment in automation to boost software quality:

	U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
Continuously testing software quality in production	62%	47%	45%	54%	45%	40%	43%	48%	56%
Automating release validation to stop defects entering production	35%	24%	21%	25%	23%	44%	50%	24%	28%

	U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
Continuously testing software security in production (shift-right)	55%	30%	32%	34%	32%	40%	39%	36%	12%
Automatic detection and blocking of zero-day and unknown vulnerabilities	37%	40%	33%	44%	30%	36%	43%	16%	36%
Continuously testing software security earlier in the development cycle (shift-left)	26%	28%	41%	34%	36%	28%	46%	32%	48%



Chapter 3: Automation is key to software delivery

Top areas of investment in automation to boost software security:

	U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
CIOs say extending a DevSecOps culture to more teams and applications is key to accelerating digital transformation and driving faster, more secure software releases.	93%	98%	98%	99%	99%	96%	100%	96%	100%
CIOs say their teams fully adhere to a DevSecOps culture.	31%	38%	30%	26%	19%	36%	43%	24%	40%



Chapter 4: Collaboration drives successful transformation

The biggest barriers for CIOs embracing DevSecOps U.K. Security teams don't trust developers and won't embrace DevSecOps 53% Developers perceive security teams as a blocker to innovation 55% The siloed culture between DevOps and security teams leads to a resistance to collaboration 30%



Chapter 4: Collaboration drives successful transformation

France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
45%	45%	48%	59%	36%	29%	36%	20%
21%	26%	41%	26%	24%	25%	16%	32%
37%	46%	33%	26%	52%	57%	56%	48%

The most important factors in organiz

Ability to capture all metrics, logs, and traces for on-demand querying and analytics

Ability to access real-time insights from observability data, so it is more actionable in the quality evaluation and delivery process

Eliminate the need for teams to manually analyze or query observability data for answers, so they can focus on innovation

Ability to conduct real-time analytics on all observability data in full context, so teams can automate CI/CD pipelines



Chapter 5: Observability and security are converging

zations'	ability to	deliver	software	that	works	perfectly
						p =

U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
51%	45%	38%	51%	51%	48%	43%	44%	48%
50%	39%	49%	42%	39%	44%	50%	28%	44%
39%	24%	27%	25%	24%	28%	14%	44%	32%
34%	23%	16%	22%	15%	44%	46%	28%	20%



	U.K.	France	Germany	Italy	Spain	Sweden	Denmark	Finland	Norway
CIOs say the convergence of observability and security practices will be critical to building a DevSecOps culture	93%	83%	80%	76%	86%	96%	89%	92%	96%
CIOs say increasing the use of AIOps within DevOps and security projects will be key to scaling up DevSecOps	96%	91%	79%	83%	89%	96%	93%	76%	96%



Chapter 5: Observability and security are converging

Sample includes 31 respondents from Qatar, 30 respondents the UAE and Saudi Arabia, 25 from Kuwait, 20 from Egypt and 15 from Bahrain.

Organizations say digital transformation has accelerated in the past 12 months

Organizations say digital transformation will continue to speed up

Organizations say digital transformation is stabilizing, or happening at the same pace as last year



Chapter 1: Digital transformation knows no bounds

UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain	
80%	75%	94%	88%	70%	86%	
17%	30%	23%	20%	30%	13%	
80%	70%	77%	80%	67%	86%	

Average speed at which organizations deploy software updates

	UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
Every minute or less	3%	10%	6%	16%	23%	0%
Every two hours or less	67%	65%	54%	48%	70%	61%
Every 12 hours or less	87%	100%	95%	100%	80%	100%



Chapter 1: Digital transformation knows no bounds

Organizations admit they're forced to make tradeoffs among quality, security, and user experience the need for rapid transformation

CIOs say they must sacrifice code quality and user experience due to increasing pressure to meet the for faster innovation

Increase from last year

CIOs say they must sacrifice code security because they are under so much pressure to meet the de for faster innovation

CISOs are confident that applications have been fully tested for vulnerabilities before going live in

Organizations say they have a mature DevSecOps culture



Chapter 2: Emphasis on fast software delivery creates tradeoffs with quality and security

	UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
e to meet	87%	65%	42%	56%	57%	60%
he demand	80%	60%	35%	28%	23%	53%
	58%	35%	0%	8%	-7%	23%
emand	63%	60%	16%	36%	20%	60%
production	28%	16%	24%	-	36%	-
	60%	53%	23%	60%	_	_

DevOps teams' time is spent on manual tasks such as detecting code quality issues and vulnera affecting time spent on innovation

Increase from last year

Average annual organizational spend on automation across development, security, and operation

The average increase organizations expect in their annual investment in DevSecOps automation by 2024

CIOs say AI-driven prioritization of application vulnerabilities is a priority area for investment in automation

CISOs say AI-driven prioritization of application vulnerabilities is a priority area for investment automation

CIOs say they need to improve their trust in the accuracy of AI's decisions before they can autor more of the CI/CD pipeline and drive application self-healing.



Chapter 3: Automation is key to software delivery

	UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
abilities,	33%	32%	31%	31%	30%	37%
	8%	4%	8%	3%	10%	9%
ons	\$6.7 million	\$1.7 million	\$2.9 million	\$0.6 million	\$2.2 million	\$21 million
n	45%	40%	32%	32%	26%	43%
	23%	25%	16%	24%	50%	33%
in	60%	44%	60%	-	52%	-
mate	93%	100%	94%	92%	80%	100%

Top areas of investment in automation to boost software quality:

Continuously testing software quality in production

Automating release validation to stop defects entering production

Top areas of investment in automation to boost software security:

Continuously testing software security in production (shift-right)

Automatic detection and blocking of zero-day and unknown vulnerabilities

Continuously testing software security earlier in the development cycle (shift-left)



Chapter 3: Automation is key to software delivery

UAE	Egypt	Qatar	Kuwait	Saudia Arabia	Bahrain
67%	60%	74%	64%	37%	53%
20%	60%	35%	52%	37%	40%

UAE	Egypt	Qatar	Kuwait	Saudia Arabia	Bahrain
60%	60%	74%	92%	53%	73%
63%	75%	52%	48%	20%	47%
33%	35%	19%	8%	30%	27%

Chapter 4: Collaboration drives successful transformation

CIOs say extending a DevSecOps culture to more teams and applications is key to accelerating digital transformation and driving faster, more secure software releases.

CIOs say their teams fully adhere to a DevSecOps culture.



UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
80%	90%	87%	88%	67%	93%
13%	35%	16%	28%	23%	13%

The biggest barriers for CIOs embracing DevSecOps

Security teams don't trust developers and won't embrace DevSecOps

Developers perceive security teams as a blocker to innovation

The siloed culture between DevOps and security teams leads to a resistance to collabora



Chapter 4: Collaboration drives successful transformation

	UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
	70%	85%	65%	76%	53%	73%
	60%	65%	81%	72%	60%	87%
tion	47%	35%	23%	20%	40%	13%

The most important factors in organizations' ability to deliver software that works perfectly

Ability to capture all metrics, logs, and traces for on-demand querying and analytics

Ability to access real-time insights from observability data, so it is more actionable in the quality e and delivery process

Eliminate the need for teams to manually analyze or query observability data for answers, so they on innovation

Ability to conduct real-time analytics on all observability data in full context, so teams can automa



Chapter 5: Observability and security are converging

	UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
	67%	85%	55%	52%	73%	60%
evaluation	73%	50%	35%	40%	7%	40%
r can focus	37%	35%	65%	52%	77%	73%
ate CI/CD pipelines	30%	45%	39%	48%	40%	27%

CIOs say the convergence of observability and security practices will be critical to building a DevSecOps culture

CIOs say increasing the use of AIOps within DevOps and security projects will be key to scaling up DevSecOps



Chapter 5: Observability and security are converging

UAE	Egypt	Qatar	Kuwait	Saudi Arabia	Bahrain
97%	95%	97%	96%	93%	93%
90%	100%	97%	76%	90%	100%

Sample includes 100 respondents from Australia and 50 respondents from each of India, Singapore, and Malaysia.

Organizations say digital transformation has accelerated in the past 12 months

Organizations say digital transformation will continue to speed up

Organizations say digital transformation is stabilizing, or happening at the same pa



Chapter 1: Digital transformation knows no bounds

	Australia	Singapore	India	Malaysia
	78%	78%	72%	82%
	23%	24%	30%	26%
ace as last year	73%	76%	64%	72%

Average speed at which organizations deploy software updates

Every minute or less

Every two hours or less

Every 12 hours or less



Chapter 1: Digital transformation knows no bounds

Australia	Singapore	India	Malaysia
8%	10%	18%	12%
66%	72%	76%	84%
91%	90%	86%	88%

Chapter 2: Emphasis on fast software delivery creates tradeoffs with quality and security

Organizations admit they're forced to make tradeoffs among quality, security, and the need for rapid transformation

CIOs say they must sacrifice code quality and user experience due to increasing pre for faster innovation

Increase from last year

CIOs say they must sacrifice code security because they are under so much pressur for faster innovation

CISOs are confident that applications have been fully tested for vulnerabilities bef

Organizations say they have a mature DevSecOps culture



	Australia	Singapore	India	Malaysia
user experience to meet	72%	70%	52%	66%
essure to meet the demand	59%	60%	50%	70%
	37%	40%	34%	56%
re to meet the demand	60%	48%	58%	58%
fore going live in production	40%	22%	55%	18%
	38%	37%	18%	18%

DevOps teams' time is spent on manual tasks such as detecting code quality and vulnerabilities, affecting time spent on innovation

Increase from last year

Average annual organizational spend on automation across development, secu

The average increase organizations expect in their annual investment in DevSe by 2024

CIOs say AI-driven prioritization of application vulnerabilities is a priority area in automation

CISOs say AI-driven prioritization of application vulnerabilities is a priority are in automation

CIOs say they need to improve their trust in the accuracy of AI's decisions before more of the CI/CD pipeline and drive application self-healing.



Chapter 3: Automation is key to software delivery

	Australia	Singapore	India	Malaysia
issues	33%	30%	35%	35%
	12%	8%	12%	12%
urity, and operations	\$13.1 million	\$10 million	\$15 million	\$19.8 million
ecOps automation	41%	39%	45%	42%
a for investment	31%	34%	34%	40%
ea for investment	65%	62%	66%	64%
ore they can automate	91%	88%	88%	94%

Top areas of investment in automation to boost software quality:

Continuously testing software quality in production

Automating release validation to stop defects entering production

Top areas of investment in automation to boost software security:

Continuously testing software security in production (shift-right)

Automatic detection and blocking of zero-day and unknown vulnerabili

Continuously testing software security earlier in the development cycle



Chapter 3: Automation is key to software delivery

Australia	Singapore	India	Malaysia
47%	58%	58%	56%
51%	44%	42%	44%

	Australia	Singapore	India	Malaysia
	51%	56%	44%	58%
ities	56%	40%	52%	52%
e (shift-left)	32%	28%	40%	34%

CIOs say extending a DevSecOps culture to more teams and applications is k digital transformation and driving faster, more secure software releases.

CIOs say their teams fully adhere to a DevSecOps culture.



Chapter 4: Collaboration drives successful transformation

	Australia	Singapore	India	Malaysia	
ey to accelerating	94%	92%	88%	84%	
	20%	22%	24%	16%	

The biggest barriers for CIOs embracing DevSecOps

Security teams don't trust developers and won't embrace DevSecOps

Developers perceive security teams as a blocker to innovation

The siloed culture between DevOps and security teams leads to a resistar



Chapter 4: Collaboration drives successful transformation

	Australia	Singapore	India	Malaysia
	61%	74%	72%	74%
	56%	62%	54%	60%
nce to collaboration	49%	38%	48%	42%

The most important factors in organizations' ability to deliver software that works perfectly

Ability to capture all metrics, logs, and traces for on-demand querying and analytic

Ability to access real-time insights from observability data, so it is more actionable and delivery process

Eliminate the need for teams to manually analyze or query observability data for on innovation

Ability to conduct real-time analytics on all observability data in full context, so te



Chapter 5: Observability and security are converging

	Australia	Singapore	India	Malaysia
cs	71%	68%	62%	64%
e in the quality evaluation	65%	62%	70%	52%
answers, so they can focus	30%	40%	30%	42%
eams can automate CI/CD pipelines	36%	24%	48%	46%

CIOs say the convergence of observability and security practices will to building a DevSecOps culture

CIOs say increasing the use of AIOps within DevOps and security proj will be key to scaling up DevSecOps



Chapter 5: Observability and security are converging

	Australia	Singapore	India	Malaysia
be critical	87%	90%	90%	98%
jects	94%	88%	88%	94%

Automatic and intelligent observability for hybrid multiclouds

We hope this ebook has inspired you to take the next step in your digital journey. Dynatrace is committed to providing enterprises the data and intelligence they need to be successful with their enterprise cloud and digital transformation initiatives, no matter how complex.



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