

# Taking Your Phone System Digital

## A Guide for IT Leaders



# 1

We want to take our phone system digital but the switch to new tools and processes is tough. **How can we ensure easy set-up?**



### Aircall Features

- Easy set up in minutes
- Dedicated onboarding team
- IT can empower Sales & Support teams to directly customise the phone to their needs.



### Benefits

Enjoy a **digital phone system without any hardware** and that doesn't give you any headaches. Explore **an easy to use phone app in the Cloud** that everybody can access from a laptop or mobile device.

# 2

Taking calls on the Cloud can impact phone call quality. **How can we avoid phone call quality issues?**



### Aircall Features

- Consistent 99.95% uptime
- Market-leading enterprise infrastructure (Best-in-class global voice carriers and additional local providers)
- Built on AWS with multiple data centres around the world



### Benefits

Moving to a Cloud solution drives efficiency, increases productivity & helps your company become even more agile.

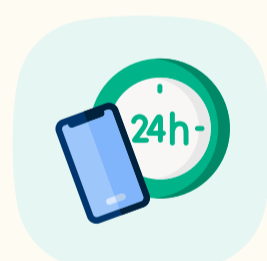
# 3

Security risks are real within our business. **What safety boxes should a cloud-based phone solution tick?**



### Aircall Features

- Several security measures (Encryption, GDPR, intrusion test)
- Certifications available (ISO, HIPAA)

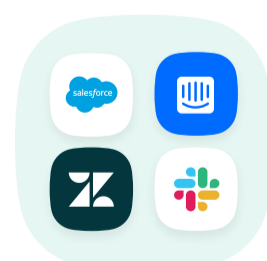


### Benefits

With a VoIP phone system, you can ensure 24hr business continuity from anywhere in the world.

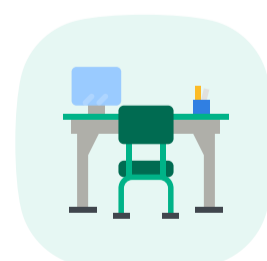
# 4

Phone systems can be complex for different teams. **What support options will make our teams feel they don't need to worry after the onboarding?**



### Aircall Features

- 24/7 Customer Support
- Strong SLA agreement
- Dedicated onboarding team



### Benefits

Explore a Cloud-based phone system with a robust SLA. Enjoy the support of a dedicated onboarding team to troubleshoot issues faster.

# “

I wanted to decentralise the business so that all our systems could operate from any computer, anywhere in the world, with little to no impact on productivity.



Beaver Group



Easy to install



+ 70 integrations with business tools



Proven call quality

Take your business into the digital age. Try Aircall free for 7 days.